## EPA FOIA Production 06/20/2017 Flint Water Documents

To: Busch, Stephen (DEQ)[BUSCHS@michigan.gov]; Prysby, Mike (DEQ)[PRYSBYM@michigan.gov] Richard Benzie[benzier@michigan.gov] Cc: From: Crooks, Jennifer Wed 9/17/2014 3:03:56 PM Sent: Subject: FW: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan Hi, Steve and Mike. Yep, have another Flint complaint. See below. Her water at the tap is brown as of this past Sunday. I thought Flint was flushing in the areas where the valves were closed? Not sure if this woman's address is close to that area. Have there been other complaints of brown water? I plan to call her this morning and explain the valve issue. Could you also look into her complaint? Jennifer From: Poy, Thomas Sent: Tuesday, September 16, 2014 5:20 PM To: Crooks, Jennifer Subject: Fwd: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan Jen: Can you please provide a response to this person? Inform her of the valve issue and that the water flow should improve. Was Flint flushing too? T

Tom Poy

USEPA - Region 5

(312) 886-5991

Chief, Ground and Drinking Water Branch

Flint FOIA Production 06-20-0000004

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## Begin forwarded message:

**From:** < <u>howard.donna@epa.gov</u>>

**Date:** September 16, 2014 at 3:01:05 PM CDT

To: <poy.thomas@epa.gov>

Subject: FWD: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan

09/16/2014

SUBJECT: FWD: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan

FROM: howard.donna@epa.gov

TO: poy.thomas@epa.gov

CC:

----Original Message-----9/14/2014 4:15 PM

HQ LEAD NUMBER: FY14-121728-3715-CV SUBJECT: Referred to Region - Michigan

FROM: Personal Email / Ex. 6

TO:

Name: Citizen name / Ex. 6
Address: Personal Address / Ex. 6
City: State Personal Address / Ex. 6
Zip: Phone: Personal Phone / Ex. 6

Alleged Violator's Name: City of Flint, Water Dept. Alleged Violator's Address: 1001 S. Saginaw St.

Alleged Violator's City: Flint Alleged Violator's State: Michigan Alleged Violator's Zip: 48502

Tip or Complaint: My Flint City tap water is brown. It cannot possibly be safe to drink. No person is available to discuss this issue with me, even after already having three boil water advisories in less than two months time. There has been no announcement made of this current issue, nor has there been any advisory to not drink the water. This has not been addressed or even acknowledged by the city. My neighbor has been having the same issue, and she has also not received any answers, acknowledgement, or regard for her lack of safe drinking water. I have bottled some of the tap water and plan on contacting the local college to request an analyses. I will provide a photo at your request. It is disgusting and they are not even informing the citizens that it is happening.

Specific Directions: Personal Address / Ex. 6

Violation Still Occurring? Yes

State DEP/DEQ/DEM Notified? Yes

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